

# PRIVACY POLICY

## Domaine du Mont Verrier

Domaine du Mont Verrier provides online booking services for accommodation, business seminars and meetings, and wine tourism activities as well as the online sale of the Domaine's products (wines and other products) via its [www.domainemontverrier.com](http://www.domainemontverrier.com) website and its online store. For this reason, Domaine du Mont Verrier undertakes to respect the confidentiality of the personal data collected.

### ARTICLE 1. COLLECTION OF PERSONAL DATA:

When you book online at [www.domainemontverrier.com](http://www.domainemontverrier.com), the following personal data is collected:

- Your first and last names,
- Your postal address,
- Your email address and telephone number
- Your credit card details if a transaction is carried out on the website.

The personal data thus obtained is collected through contact or booking forms, as well as through a secure online payment module, on the [www.domainemontverrier.com](http://www.domainemontverrier.com) website. As stated in article 4 hereafter, Domaine du Mont Verrier also uses cookies or log files to gather information about internet users browsing its site.

### ARTICLE 2. FORMS AND INTERACTIVITY:

Personal data is collected through the forms published on the website, i.e.:

- Booking forms
- Contact forms.

This data is collected for the following purposes:

- Booking and order management,
- E-Marketing activities to inform you of our events and/or promotional offers.

When browsing the website and the online store, the user's internet protocol address (IP address) is automatically collected. Transactions (purchases, bookings, etc.) generate statistical logs.

This data is collected for the purpose of ensuring:

- The management of orders and the planning of bookings,
- Accounting and financial reporting,
- Inventory management of our products online,
- Improvement in the quality of our offers,
- Providing information about our wine estate or our services offers and products.

### ARTICLE 3. CONSENT, RIGHT OF OPPOSITION AND WITHDRAWAL, RIGHT OF ACCESS:

#### Consent:

The contact or booking forms on the [www.domainemontverrier.com](http://www.domainemontverrier.com) website systematically ask for the user's consent to the privacy policy by means of a checkbox with the statement: *"I have read and accept the privacy policy of this website"* and providing an URL link to the said privacy policy.

Should Domaine du Mont Verrier wish to use personal data for e-marketing purposes, for example, the consent of the user is systematically requested by means of a checkbox and the following statements: *"I wish to receive commercial offers"* or *"I wish to subscribe to the newsletter"*.

When purchasing a product or accommodation service online through a direct payment gateway, your credit card information is stored on a server. However, this information is encrypted in accordance with the data security standard established by the payment card industry (PCI-DSS).

Information about your purchase transaction is retained for as long as is necessary to finalize your order and to protect against any breaches. After this time, this information is deleted. All direct payment gateways comply with PCI-DSS standards managed by the PCI Security Standards Council regardless of the credit card used (Visa, MasterCard, etc.).

#### Right of opposition and withdrawal:

Domaine du Mont Verrier undertakes to provide a right of opposition and withdrawal with respect to the personal data collected. The right of opposition is understood as being the option given to internet users to refuse the use of their personal data for certain purposes mentioned during the data collection process.

The right of withdrawal is understood as being the option given to internet users to request that their personal data no longer be included on a mailing list, for example.

To exercise these rights, you can send a signed written request to Domaine du Mont Verrier:

by post: Domaine du Mont Verrier, 434 Route de Plantigny, 69640 Saint Julien, France.

by email: [contact@domainemontverrier.com](mailto:contact@domainemontverrier.com)

Right of access :

Domaine du Mont Verrier undertakes to respect a right of access and modification to those users wishing to consult, modify or even delete their personal data. The user can exercise this right either:

by post: Domaine du Mont Verrier, 434 Route de Plantigny, 69640 Saint Julien, France.

by email: [contact@domainemontverrier.com](mailto:contact@domainemontverrier.com)

#### ARTICLE 4. LOG FILES AND COOKIES:

Domaine du Mont Verrier may collect certain data through the use of log files and cookies. This is mainly the following information:

- Pages visited and searches
- Date and time of connection

In particular, Domaine du Mont Verrier might use the following cookies:

\_ga and \_gid from Google Analytics to provide statistics of visits per user,

\_dv\_gtm from Google Tag Manager for the purpose of using certain statistics and marketing scripts,

The use of such files allows us in particular to:

- Improve service and the personalized messages,
- Track orders,
- Create statistical, accounting and financial reports.

#### ARTICLE 5. SHARING AND DISCLOSURE OF PERSONAL DATA:

Domaine du Mont Verrier undertakes not to sell the personal data collected, or to disclose it to third parties except if legally required to do so.

However, in the event that the Domaine du Mont Verrier is subject to a merger or acquisition by another company, the data collected could be transferred to the new owners of the website to ensure the maintenance and continuity of the service.

#### ARTICLE 6. SERVICES PROVIDED BY THIRD PARTIES:

Domaine du Mont Verrier may share this data with third parties for the purpose of executing services and orders within their areas of responsibility and competence. These third-party providers are required to respect the confidentiality of your data.

Some third parties, such as payment gateways and other payment transaction processors, have their own privacy policies in terms of the data that Domaine du Mont Verrier is required to provide them with, particularly in the context of online purchases.

When browsing the [www.domainemontverrier.com](http://www.domainemontverrier.com) website, the user may leave the site by clicking on certain links appearing on the site. Domaine du Mont Verrier cannot be held responsible for the practices of these external sites, especially in terms of their processing of personal data and the user is advised to read their privacy policies carefully.

#### ARTICLE 7. SECURITY:

Domaine du Mont Verrier makes every effort to keep the data collected in a secure environment. The following measures are in place to ensure safety:

- Respect of an access management policy,
- Anti-Virus software,
- Regular backups,
- Firewalls with regard to the web hosting provider,
- Bank data encrypted in accordance with PCI-DSS.
- The MySQL database which collects confidential information is protected by an access management system (login/password).
- Access to the back office of the site is protected by an access management system (login/password encrypted in MD5).
- The website is under Https protocol.

Domaine du Mont Verrier is committed to maintaining a high level of confidentiality by using the latest technological innovations to ensure the confidentiality of transactions. However, as no mechanism can provide total security, please note that there is always some risk associated with the transmission of data via the internet.

#### ARTICLE 8. CHANGES TO THIS PRIVACY POLICY

Domaine du Mont Verrier reserves the right to modify this privacy policy at any time. It is therefore recommended that the user consult it regularly. The changes will take effect immediately after their publication on the website.

